



# TMCA 4<sup>th</sup> Annual Symposium

*"Advanced Techniques for Credentialed Mediators"*

Saturday, November 15, 2008

Texas Law Center  
1414 Colorado  
Austin, Texas

## New Skills and Insights For Mediators

*How Life Experiences Shape Your Practice*

*Apology in Mediation*

*Learning from Hollywood*

*Restorative Justice and Mediation*

*Advanced Mediation Techniques*

6.25 hrs. CLE (2.5 hrs. Ethics)



[www.TXMCA.org](http://www.TXMCA.org)

# Schedule

*Hot Breakfast, Lunch, and Snacks Included*

8:00 – 8:30	Networking Breakfast
8:30 – 8:45	Welcoming Remarks & Introductions
8:45 – 10:15	<u>How Life Experiences Influence Your Mediation Practice</u> , John Palmer, James Gibson, Mike Schless & Suzanne Duvall
10:15-10:30	Break
10:30-12:00	<u>Role of Apology in Mediated Settlements</u> , Lee Taft
12:00-1:00	Networking Lunch
1:00-2:00	<u>Lessons from Hollywood: Recognizing and Understanding the Impact of Cognitive Preferences in Communication, Problem Solving and Resolution</u> , Kimberly Kovach & Kay Elkins Elliott
2:00-3:00	<u>Restorative Justice and Mediation</u> , Nancy Ferrell
3:00-3:15	Break
3:15-4:30	<u>Advanced Techniques for Credentialed Mediators</u> , Panel
4:30-4:45	Closing Comments

*Get Credentialed or Renew for 2009*

*10% Early Bird Discount*

*at the*

*Credentialing Express Desk at the Symposium*

## Register Early

Name:

Address:

City, St., Zip:

Phone:

Fax:

E-mail:

Credential:  Distinguished  Credentialed  
 Advanced  Candidate for Credential

Primary  
Mediation  
Practice Area

FEE: \$85.00

Checks should be payable to Texas Mediator Credentialing Association.  
(The fee includes registration, all printed materials,  
scheduled breakfast, lunch and snacks.)

Mail Payment and form no later than November 5, 2008 to:

TMCA Board Treasurer P: (281) 342-5000  
c/o Shelly Hudson F: (281) 232-6443  
211 Houston St. [fbdr@fbnet.net](mailto:fbdr@fbnet.net)  
Richmond, TX 77469

Please note that you are not fully registered until we have received  
your registration payment of \$85.00

Hotel rooms are available at the Doubletree Guest Suites Austin, 303 W. 15th  
Austin, TX 78701 512-478-7000.

For other downtown hotels:

<http://www.expedia.com/Hotels?c=b5533dde-dfd7-4e64-ab1e-0b1be6ccf8cb&>

**Seating is Limited**  
**Registration on-site is not Guaranteed**

*The Texas Mediator Credentialing Association is an initiative built on years of effort by various mediator groups, including the Alternative Dispute Resolution Section of the State Bar of Texas, the Center for Public Policy Dispute Resolution at the University of Texas School of Law, the Texas Association of Mediators, the Texas Mediation Trainers Roundtable, the College of Texas Mediators, the Texas Dispute Resolution Centers Director's Council, the Association of Attorney Mediators and numerous other mediation organizations and individuals throughout Texas who have donated time and energy to establish voluntary, statewide credentialing. Members of these organizations, along with representatives of the public, the judiciary, and education, worked together over a 7-year period to develop the first statewide, voluntary, multi-disciplinary credentialing program in the country. This unique and innovative multi-tiered approach adopts standards of practice and a code of ethics for mediators, while at the same time educating the public on the benefits of mediation and the availability of a grievance process at no cost to the public or the consumer.*

**Judge John Coselli**

**JUDICIARY**

**Suzanne Mann Duvall**

**STATE BAR OF TEXAS, ADR SECTION**

**Diane Harvey**

**TEXAS ASSOCIATION OF MEDIATORS**

**Michael J. Schless**

**ASSOCIATION OF ATTORNEY MEDIATORS**

**Shelly Hudson**

**DISPUTE RESOLUTION CENTERS DIRECTORS COUNSEL**

**Suzanne Schwartz**

**CENTER FOR PUBLIC POLICY DISPUTE RESOLUTION,**

**THE UNIVERSITY OF TEXAS LAW SCHOOL**

**Walter Krudop**

**TEXAS MEDIATOR TRAINERS ROUNDTABLE**

**La Crisia (Cris) Gilbert**

**CONSUMER**

**Kay Elkins-Elliott**

**EDUCATION**

**James Gibson**

**TRAINERS**



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